#### MAKING A BOOKING

- Registrations may be made by completing the on-line Booking Form at <a href="https://www.claddaghenglishschoolireland.com">www.claddaghenglishschoolireland.com</a>
- All necessary sections of the Booking Form must be completed.
- For information on paying for a Booking, see the section Fee Payments below.
- Claddagh school of English Ltd reserves the right to refuse Bookings. **FEE PAYMENTS**
- -Booking Deposit €200.00 must be paid before 31/03/2025
- Balance of school fee must be paid one month prior to commencement of course.
- Any Bookings made less than 28 days before the course start date must be paid in full at the time of Booking.
- Payments are only accepted in Euro: they may be made by bank transfer
- All bank charges are the responsibility of the student.
- All payments must reference the Student's Name.
- Claddagh school of English Ltd cannot guarantee that a payment has been received unless it includes this information.

### **COURSE CANCELLATION**

- Notice of cancellation must be provided in writing and applies from the date it is received by The Claddagh school of English Ltd . Days before

### commencement

### Refundable fees

28+ days Full fees

-1 to -27 days 50% of fees paid

On/after start No refund

## **ACCOMMODATION - HOST FAMILIES**

- Should a student wish to change Host Family, Claddagh school of English Ltd will only do so after discussing the situation and reasons with both the student and the family.
- Accommodation prices include full-board (breakfast, lunch and evening meal)
- Students are advised that the travel distance and time between accommodation and the school may vary.
- Families may host students of a number of nationalities. Students will not be placed with students of the same mother tongue.
- The Claddagh school of English Ltd is responsible for recruiting Host Families and knows each family on a personal basis. Families come from a variety of backgrounds from traditional Irish families to modern-day families where both parents work. Some Hosts are

single professional people.

- Students staying with Host Families will have their clothes washed.
- Respect must be shown to all members of the host family and their home. If any problems arise, the Claddagh school of English Ltd will seek to resolve them in the best interests of the student, the family and school.
- -Students are liable for any damage caused by them to the family home
- Special Requests (e.g. regarding diet, pets, children) must be made at the time of the initial Booking.
- There will be an extra charge for Special Dietary Requests to be paid directly to the host family.

# **HEALTH AND TRAVEL INSURANCE**

- All students are strongly advised to take out full and suitable travel and health insurance.
- EU/EEA nationals are advised to obtain an EHIC (European Health Insurance Card, formerly an E111) as minimum cover.
- Students from non-EU/EEA countries must have medical insurance. The Irish immigration authorities have particular requirements which may apply
- The Claddagh school of English Ltd will not cover costs that may arise as a result of the need for treatment or repatriation of a student.
- Students are responsible for their own personal property.
- Students are advised to insure against loss of fees and/or expenses that may be incurred due to cancellation, sudden or early departure as The Claddagh school of English Ltd will offer no refunds for days missed, late arrival or early departure.

### **GENERAL CONDITIONS**

- The Claddagh school of English Ltd assumes no responsibility for loss, delay or accident of any kind whatsoever that may occur due to fault or negligence of any company or persons carrying out ancillary arrangements outside of its control.
- The Claddagh school of English Ltd reserves the right to cancel any arrangements or bookings without prior notice if Fee Payment conditions are not met.
- The Claddagh school of English Ltd reserves the right to Refuse or Cancel Bookings in circumstances where school or accommodation facilities are unsuitable for a student's specific needs.
- A fully completed Parental Consent Form is required for each student under 18 years of age.
- Students with Special Dietary or Medical Considerations are accepted solely at the discretion of The Claddagh school of English Ltd .
- In cases where a Medical Condition makes it impossible for a student

to complete a course, and if this condition existed but was not advised to The Claddagh school of English Ltd at the time of the booking, The Claddagh school of English Ltd refuses any liability and no refund will be given.

- Should a student behave in an unseemly and/or inappropriate manner that may bring the school into disrepute or cause damage to its reputation or standing in any way, either real or imagined, he/she will be asked to leave the school immediately. The Directors of Claddagh School of English Ltd will be the sole arbitrators in any such event.
- Any serious misdemeanour or infringement of the laws of Ireland, by students participating in the Claddagh school of English Ltd will result in instant dismissal from the school. Costs incurred by the student as a result of dismissal in these circumstances from the school are the sole responsibility of the student and The Claddagh school of English Ltd will accept no liability of any kind. Parents/guardians will be advised of the termination of the student's stay and must make arrangements for the student's immediate return home. No refund of fees will be permitted in this circumstance.
- The use of alcohol, drugs or other proscribed substances is forbidden. Students found in possession or found taking alcohol, drugs or other proscribed substances will be sent home immediately at parents'/guardians' expense.

Parents/guardians will be advised of the termination of the student's stay and must make arrangements for the student's immediate return home. No refund of fees will be permitted in this circumstance.

- Under the provisions of Irish law young people under the age of 18 years of age may not visit Public Houses (Pubs) and they may not purchase alcohol or tobacco products.
- The student is responsible for any damage or injury he/she may cause to buildings, furniture, fittings, individuals' or accommodation property, etc., while registered with The Claddagh school of English Ltd.
- The Claddagh school of English Ltd reserves the right to change, without notice, the contents, dates, times, locations or any other details of course(s) brought about by political events, natural disasters, weather or any other events considered by the organisers to be pertinent.
- If we do not enforce any condition of these Terms and Conditions or we delay in enforcing it, this will not prevent us from retrospectively enforcing the Condition(s) and will not constitute a waiver of that Condition.
- Any disputes in relation to Services provided or Accounts will, where necessary, be heard in the courts of the Republic of Ireland where the bulk of the service is being carried out. The interpretation of these Terms and Conditions, all agreements and communications with The Claddagh school of English Ltd shall be through the English language.